

Vidya Vikas Mandal's
Ramacrisna Madeva Salgaocar Higher Secondary School
Margao - Goa

SECOND TERM EXAMINATION, MARCH 2025

Std: XI (OM)
Date: 08/03/2025

SUB: BUSINESS ADMINISTRATION **Marks Allotted: 50**
Duration: 2hrs.

Instructions :

1. There are four sections in the question paper (A, B, C & D) consisting of 20 questions.
2. In section A there are eight questions of which question no. 1 & 4 are multiple choice questions, question no. 5 & 6 are to be answered in one word, phrase or figure and question no. 7 & 8 are to be answered in one sentence each.
3. Attempt all questions however internal choice is given for question no. 20 & 23.
4. Figures to the right indicate marks allotted to each question.
5. Write the no. of each question clearly on the answer book.

SECTION - A

- Q.1 One of the personal quality necessary for human resource manager is _____ 1
- Adaptability
 - Transparency.
 - Dedication.
 - Competency.
- Q.2 Tourist who is dressed in funny clothes and views everything through the lens of a camera is called _____ 1
- Ugly tourist
 - Rich tourist.
 - Naive tourist.
 - Ridiculous tourist.
- Q.3 The tender which is mostly used in large projects which requires high maintenance is called _____ 1
- Term tender.
 - Open tender.
 - Selective tender.
 - Serial tender.
- Q.4 The scheme of certificate of deposits was introduced by RBI in the year _____ 1
- 1988.
 - 1989.
 - 1987.
 - 1883.
- Q.5 Name the process of study of allocation of resources available to a firm or other unit of management among the activities of that unit. 1
- Q.6 Type of tender which is used largely in engineering and construction industry. 1

- Q.7 What is tourism? 1
- Q. 8 What is E-governance? 1
- SECTION - B**
- Q.9 State any two objectives of human resource management. 2
- Q10 Explain the following activities under human resource management: 2
- a. Human resource planning.
 - b. Industrial relations.
- Q.11 State any four features of E-commerce technology. 2
- Q.12 Explain any two advantages of E-governance. 2
- Q.13 State any four characteristics of human wants. 2
- Q.14 Explain any two types of tourism. 2

SECTION - C

- Q.15 Explain any three characteristics of human resource management. 3
- Q.16 State any six factors responsible for mass tourism. 3
- Q.17 Explain any three benefits of tendering. 3
- Q.18 State any three features of managerial economics. 3
- Q.19 Explain any three advantages of E-governance. 3
- Q.20 Explain any three objectives of E-governance. 3

OR

Explain the services of E-Governance under Government to government relationship.(G2G)

SECTION - D

- Q.21 Explain the following types of accommodation: 4
- a. Five star hotels.
 - b. Resorts and lodges.
 - c. Tented camps.
 - d. Heritage hotels.
- Q.22 Explain any four benefits of E-commerce. 4
- Q.23 Explain the following instruments traded in money market: 4
- a. Treasury bills.
 - b. Certificate of deposits.
 - c. Money market mutual funds.
 - d. The repo market.

OR

Explain the following non-banking financial companies:

- a. Chit funds.
- b. Nidhis.
- c. Loan or finance companies.
- d. Finance brokers.
