

**Vidya Vikas Mandal's**  
**Ramacrisna Madeva Salgaocar Higher Secondary School.**  
**Margao - Goa.**  
**SECOND QUARTERLY TEST, FEBRUARY - 2022**

CLASS: XI (OM)

MARKS: 20

DATE: 26/02/2022

SUB: BUSINESS ADMINISTRATION

DURATION: 1hr

**INSTRUCTIONS:**

- I. All questions are compulsory.
- II. There are three sections in this question paper (A,B& C)
- III. In section A there are four questions of which question no.1 & 2 are multiple choice questions, question no. 3 is to be answered in a word or phrase and question no. 4 is to be answered in one sentence.
- IV. Question no. 5 to 9 from section B are to be answered in about 20 to 40 words.
- V. Question no. 10 and 11 from section C are to be answered in about 50 to 60 words.
- VI. Figures to the right indicate full marks.
- VII. Write the number of each question correctly on the answer paper.

Choose the correct answer from the alternatives given below:

- Q.1) Trading in products or services using computer networks such as internet is known as \_\_\_\_\_ (1)
- a) E-Commerce.  
b) E-Tendering.  
c) E-Administration.  
d) E-Communication.
- Q.2) The use of information and communication technology to run or carry on the business of the government of a country is called \_\_\_\_\_. (1)
- a) E-Governance.  
b) E-Government.  
c) E-Business.  
d) E-Trading.
- Q.3) The E-Governance model which involves transaction between government and business organisations. (1)
- Q.4) Name the two aspects covered under citizen to government relationship. (1)
- Q.5) Mention the four E-Commerce models depending on the parties involved in the transaction. (2)
- Q.6) Explain any two benefits of E-Commerce. (2)
- Q.7) State four advantages offered by E-Commerce from the buyer's perspective. (2)
- Q.8) Explain any two services provided by the government under G2C relationship. (2)
- Q.9) Explain the following: (2)
- a) E-Administration.  
b) E-Police.
- Q.10) Explain any three features of E-Commerce technology. (3)
- Q.11) Explain any three objectives of E-Governance. (3)
-